



# User Guidelines

Android 2019

W : [www.yomojo.com.au/familyeye](http://www.yomojo.com.au/familyeye)

E : [support@yomojo.com.au](mailto:support@yomojo.com.au)

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**Hello!**

**I'm Jo**

Let me help you get setup

**Getting**



**Started**



## User Guidelines

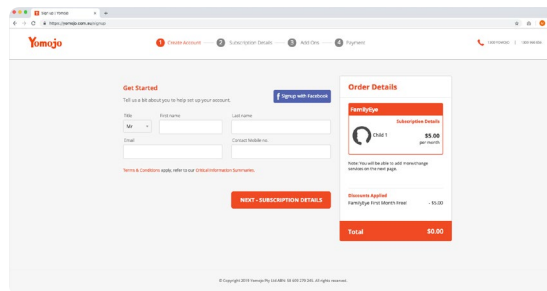
### 1.1.0 New to Yomojo?

To start protecting your kids with Yomojo FamilyEye you do not need to be an existing customer or have an active mobile service. If you are new to Yomojo start here! If you're an existing customer, you can skip this step.



## Let's get Started

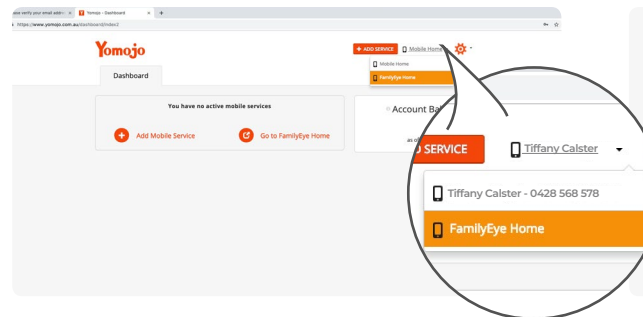
### STEP 1



#### Signup

Sign up by clicking [here](#) and add as many child profiles as you need for your family

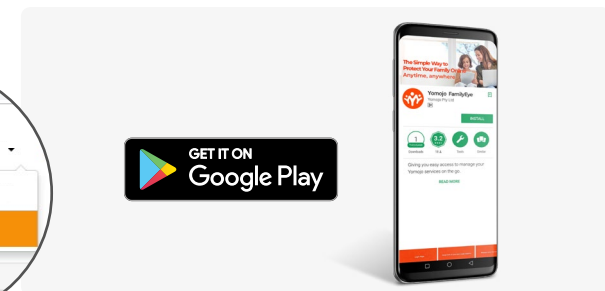
### STEP 2



#### Secure

Log in to your Yomojo FamilyEye Dashboard and customise each child's profile

### STEP 3



#### Install

[Download](#) the app on the devices you want to protect and you're all set to go!

#### How to login to your FamilyEye Dashboard:

1. Visit [www.yomojo.com.au/login](http://www.yomojo.com.au/login)
2. Enter username and password
3. Click login button
4. Select 'FamilyEye Home' from service selector in top right corner

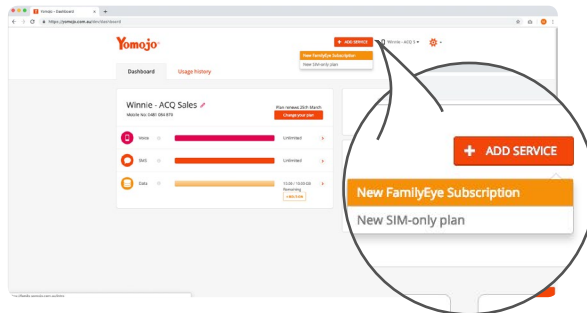
### 1.1.1 Existing Yomojo Customer?

[Login](#) to your Yomojo Mobile Dashboard and follow the steps below.



## Let's get Started

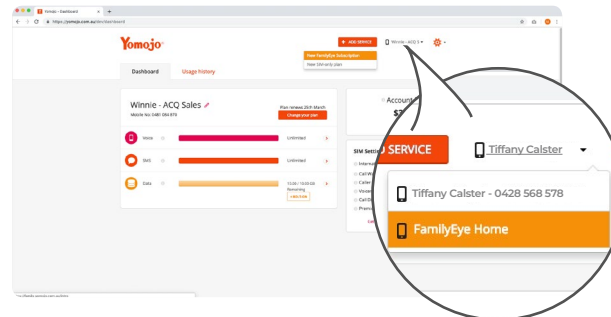
#### STEP 1



#### How to Add FamilyEye Subscription:

1. Click 'Add Service' button
2. Select 'New FamilyEye Subscription' and add as many child profiles as you need for your family

#### STEP 2

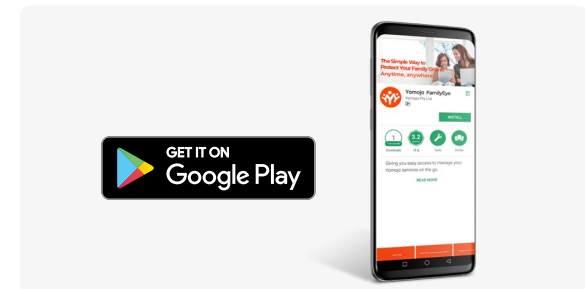


#### Secure

The FamilyEye Dashboard will allow you to customise each child's profile

To access your FamilyEye Dashboard, select 'FamilyEye Home' from service selector in top right corner

#### STEP 3



#### Install

[Download](#) the app on the devices you want to protect and you're all set to go!



## User Guidelines

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### 1.2.0 How does Yomojo FamilyEye work?

The Yomojo FamilyEye app safely controls your child's device by blocking access to inappropriate internet content, apps, tracks their whereabouts and more. Parents can customise the rules online through the Yomojo FamilyEye Portal.



### What Exactly Can You Monitor and Manage?

Parents can monitor and manage the following:



Web Safety



App Safety



Device Safety



Location Safety



WiFi Networks



## User Guidelines

### 1.2.1 Customise the Web Safety Feature

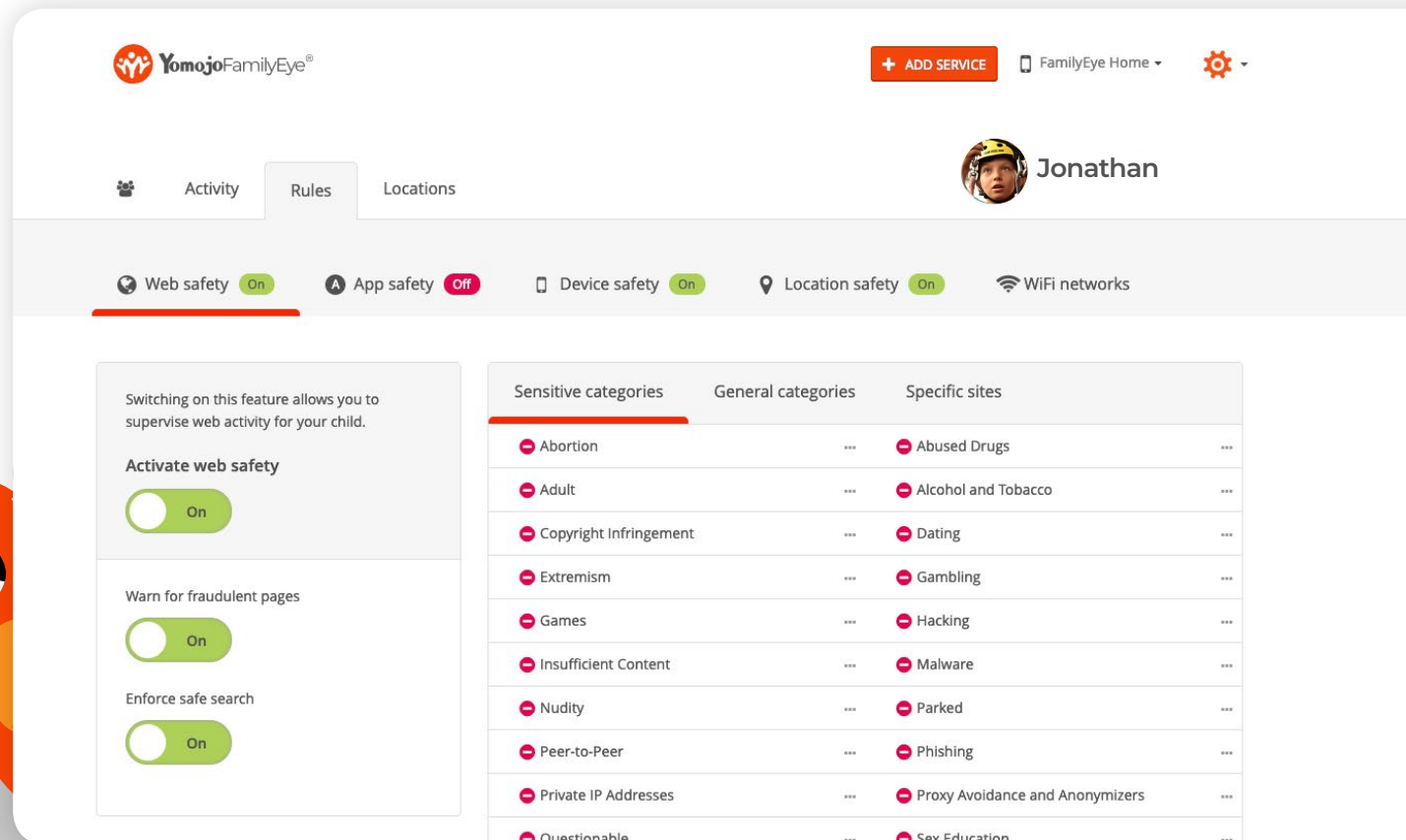
The Web Safety feature allows parents to ensure that children access appropriate internet content as selected by the parent. Websites are sorted into different web content categories to which access can be allowed or blocked. For more precise security, parents can also allow or block specific websites. All this can be done through the Yomojo FamilyEye Dashboard.

For example, if you choose to block your child from accessing websites related to gambling, your child will not be able to google “How to play poker” and other websites that relate to gambling.



#### How to activate web safety:

1. Login to your Yomojo Dashboard
2. On the service selector, select “FamilyEye Home”
3. Select the child that you want to configure
4. Click on Rules
5. Select Web Safety tab
6. Confirm the “Activate Web Safety” switch is set to ON
7. Review the web categories and customise your block/allow rules for the specified categories



The screenshot shows the YomojoFamilyEye dashboard. At the top, there's a header with the logo, a '+ ADD SERVICE' button, 'FamilyEye Home' with a dropdown arrow, and a settings gear icon. Below the header, there's a navigation bar with 'Activity', 'Rules' (selected), and 'Locations' tabs. To the right of the navigation bar is a profile picture of a child and the name 'Jonathan'. Below the navigation bar, there's a row of status indicators: 'Web safety' (On), 'App safety' (Off), 'Device safety' (On), 'Location safety' (On), and 'WiFi networks'. The main content area is divided into two sections. On the left, there's a 'Switching on this feature allows you to supervise web activity for your child.' section with three toggle switches: 'Activate web safety' (On), 'Warn for fraudulent pages' (On), and 'Enforce safe search' (On). On the right, there's a table with three columns: 'Sensitive categories', 'General categories', and 'Specific sites'. The table lists various categories with toggle switches to block or allow access.

Sensitive categories	General categories	Specific sites
Abortion	...	Abused Drugs
Adult	...	Alcohol and Tobacco
Copyright Infringement	...	Dating
Extremism	...	Gambling
Games	...	Hacking
Insufficient Content	...	Malware
Nudity	...	Parked
Peer-to-Peer	...	Phishing
Private IP Addresses	...	Proxy Avoidance and Anonymizers
Questionable	...	Sex Education



## User Guidelines

### 1.2.2 Customise the App Safety Feature

The App Safety feature allows parents to limit their child from installing and block the data for specific mobile apps. Parents can also limit their child from making unauthorised in-app purchases. Apps are sorted into different categories and parents can select which categories to allow and block.

For more precise security, parents can also allow or block specific mobile apps. All this can be done through the Yomojo FamilyEye Dashboard.



### How to activate app safety:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select the App Safety tab
6. Confirm the "Activate App Safety" switch is set to ON
7. Review the web categories and customise your block/allow rules for the specified categories

The screenshot shows the Yomojo FamilyEye dashboard for a user named Jonathan. The dashboard has a top navigation bar with the YomojoFamilyEye logo, an "ADD SERVICE" button, and a dropdown menu for "FamilyEye Home". Below the navigation bar, there are tabs for "Activity", "Rules", and "Locations". The "Rules" tab is selected, and within it, there are sub-tabs for "Web safety", "App safety", "Device safety", "Location safety", and "WiFi networks". The "App safety" sub-tab is active, showing a toggle switch for "Activate App safety" which is turned "On". Below this, there are sections for "App installation blocking" and "In-app purchases blocking", both with "On" toggles. On the right side of the dashboard, there is a table with two columns: "Categories" and "Specific apps". The "Categories" column lists "General Internet", "Business Systems", "Collaboration", and "Unknown", all with green checkmarks indicating they are allowed. The "Specific apps" column lists "Networking" and "Media", both with red minus signs indicating they are blocked.

Categories	Specific apps
Allowed	Blocked
✓ General Internet	✗ Networking
✓ Business Systems	✗ Media
✓ Collaboration	
✓ Unknown	





## User Guidelines

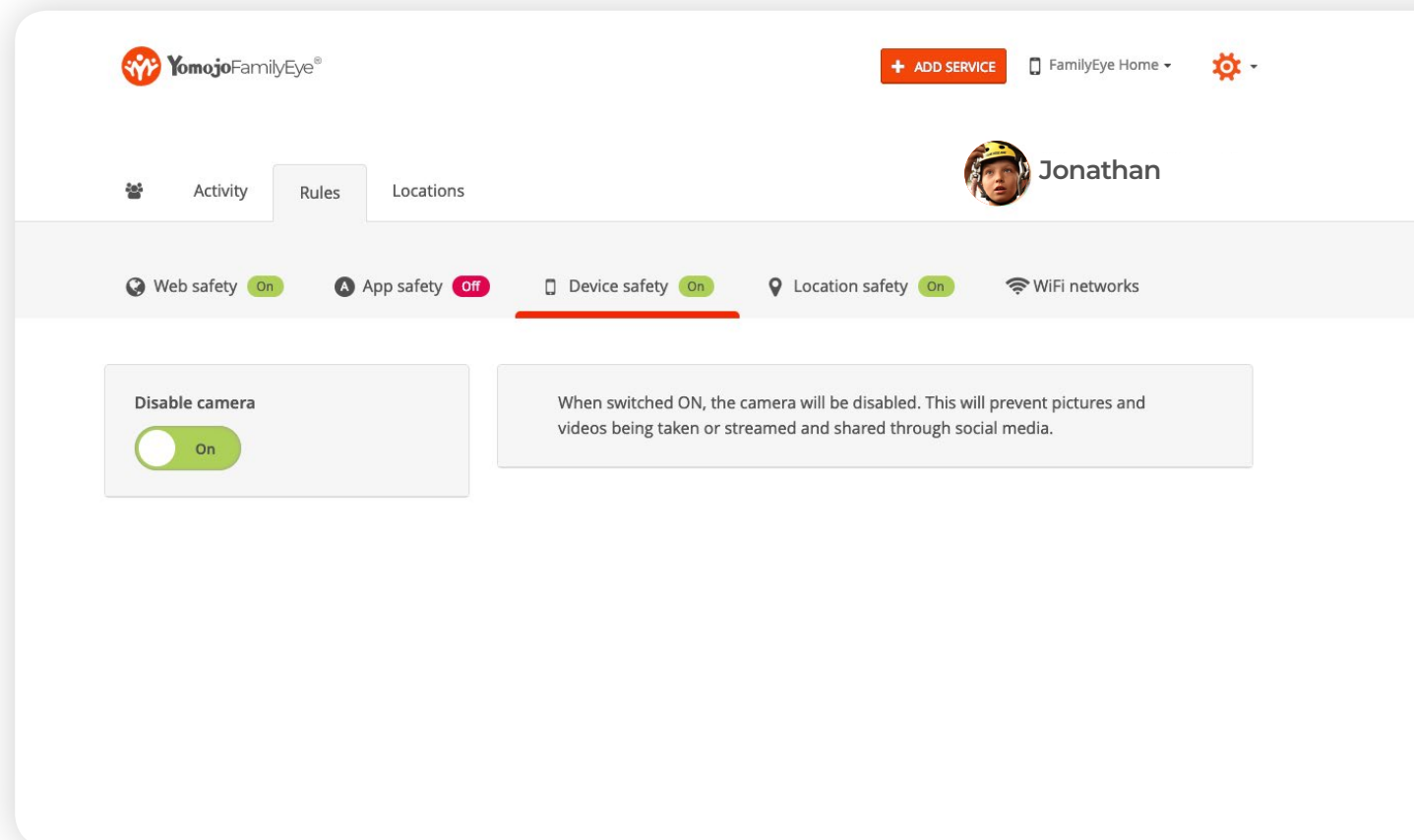
### 1.2.3 Customise Device Safety of your Children's Profiles

The Device Safety feature allows the parent to lock-down access to the camera. When the Disable switch is set to On, the child cannot use the camera to take selfies and engage in video calling through apps like Snapchat, Facebook Messenger, and others.



#### How to activate device safety:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select Device Safety tab
6. Toggle the "Disable camera" switch



## User Guidelines

### 1.2.4 Customise Location Safety of your Children's Profiles

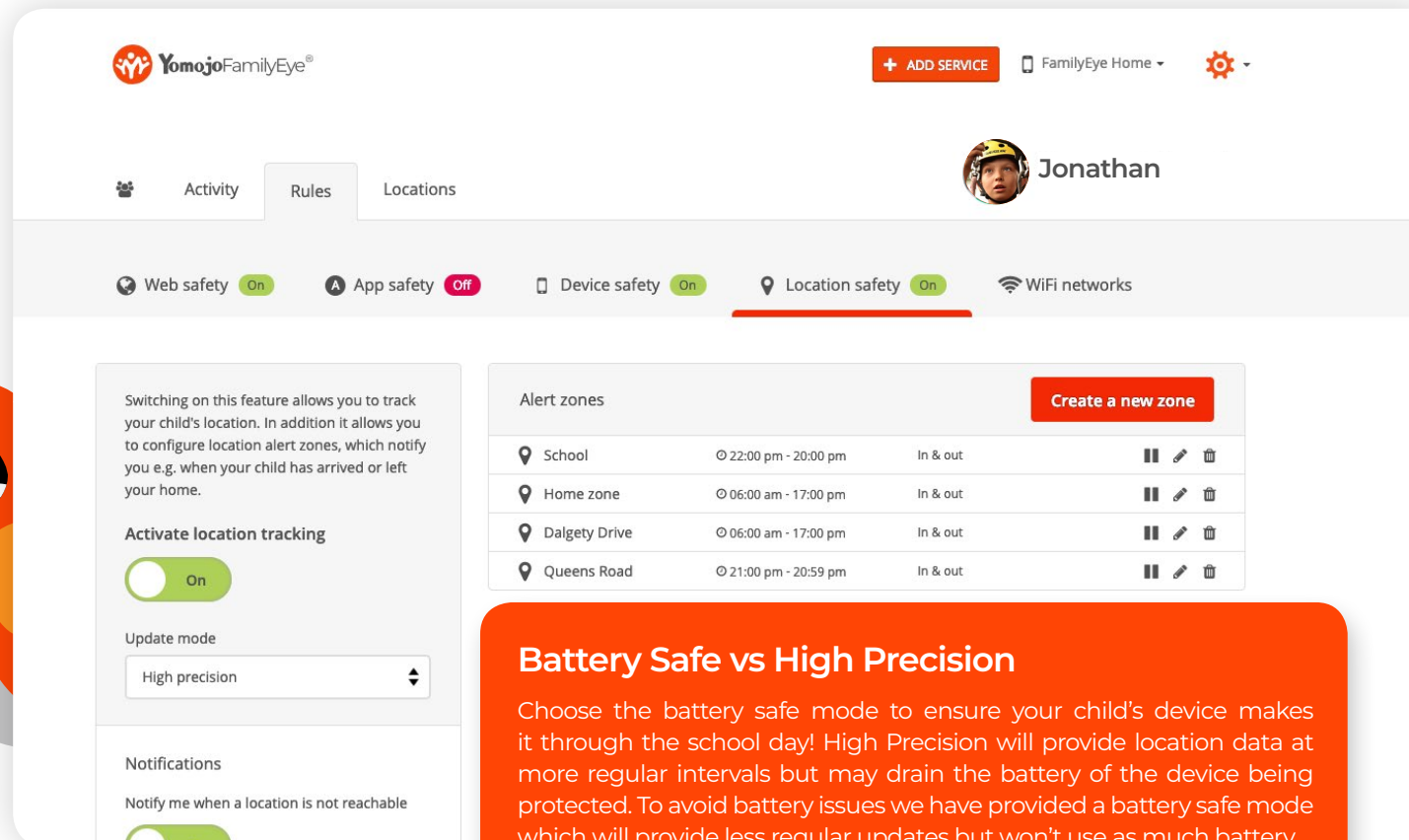
Location Safety allows parents to check their child's current location and check their location history. Parents can create "Alert Zones" so that they receive a notification if their child enters or leaves those "zones".

For example, if your child says he's been to a friend's house, you can check his location or create a new "zone" around the address.



#### How to activate location safety:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select the Location Safety tab
6. Confirm that the "activate location tracking" master switch is set to ON
7. Select your preferred update mode, High Precision or Battery Safe
8. Customise how you wish to be notified by toggling the various options under Notification



The screenshot shows the YomojoFamilyEye dashboard for a user named Jonathan. The dashboard has a top navigation bar with the logo, a '+ ADD SERVICE' button, and a 'FamilyEye Home' dropdown. Below this is a profile section for Jonathan. The main content area has tabs for 'Activity', 'Rules', and 'Locations'. Under the 'Rules' tab, there are four status indicators: 'Web safety' (On), 'App safety' (Off), 'Device safety' (On), and 'Location safety' (On). The 'Location safety' section is expanded, showing a toggle for 'Activate location tracking' set to 'On', an 'Update mode' dropdown set to 'High precision', and a 'Notifications' section with a toggle for 'Notify me when a location is not reachable' set to 'On'. To the right, there is a table of 'Alert zones' with a 'Create a new zone' button. The table lists four zones: School, Home zone, Dalgety Drive, and Queens Road, each with a time range and 'In & out' status. A red callout box at the bottom right explains the difference between 'Battery Safe' and 'High Precision' modes.

Switching on this feature allows you to track your child's location. In addition it allows you to configure location alert zones, which notify you e.g. when your child has arrived or left your home.

**Activate location tracking**

☒ On

**Update mode**

High precision

**Notifications**

Notify me when a location is not reachable ☒

**Alert zones** [Create a new zone](#)

Location	Time Range	In & out	Actions
School	02:00 pm - 20:00 pm	In & out	Pause Edit Delete
Home zone	06:00 am - 17:00 pm	In & out	Pause Edit Delete
Dalgety Drive	06:00 am - 17:00 pm	In & out	Pause Edit Delete
Queens Road	01:00 pm - 20:59 pm	In & out	Pause Edit Delete

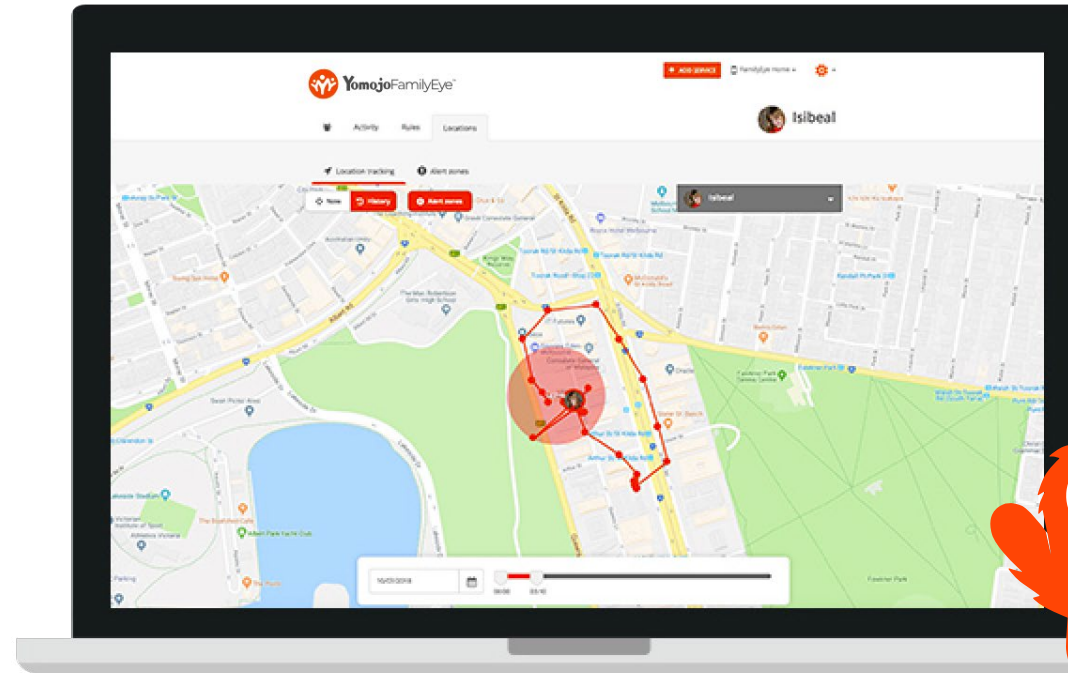
**Battery Safe vs High Precision**

Choose the battery safe mode to ensure your child's device makes it through the school day! High Precision will provide location data at more regular intervals but may drain the battery of the device being protected. To avoid battery issues we have provided a battery safe mode which will provide less regular updates but won't use as much battery.

## User Guidelines

### 1.2.5 What are Alert Zones?

Alert Zones, more commonly known as Geo-fences, are specific areas on a map defined by the users. This place can be your home, your child's school or a place you don't want your child to go. By defining these places, you'll get notifications when your child enters or leaves those areas. You can add as many Alert Zones as you like by simply entering the address or the name of the establishment that you want to save.



### How to create alert zones:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select Location Safety tab and click on Create a new zone
6. Confirm that the "activate location tracking" master switch is set to ON
7. Define the area
  1. Locate the area you wish to geo-fence by entering an address, location name or use the GPS on your device.
  2. An orange circle will appear on the map on the left side of the window. You can adjust the radius of the area of the alert zone by clicking and dragging the orange dot to your desired radius.
  3. Click Next to continue

### 8. Setup how you want to be alerted

1. Assign a name for the zone e.g. "school", "home", "park"
2. Select to which children you want this alert zone to apply to
3. Define the start and end time when you wish to receive alerts about activities on this area
4. Select what kind of activity you want to monitor -ins, out, and both
5. Toggle the switch of how you wish to be notified.

### How to manage alert zones:

1. If you wish to temporarily stop receiving notifications about activities within an alert zone, you can pause the alerts by clicking on the pause icon (⏏).
2. If you wish to edit an alert zone, just click on the edit icon (✎).
3. If you wish to delete an alert zone, just click on the delete icon (🗑).



## User Guidelines

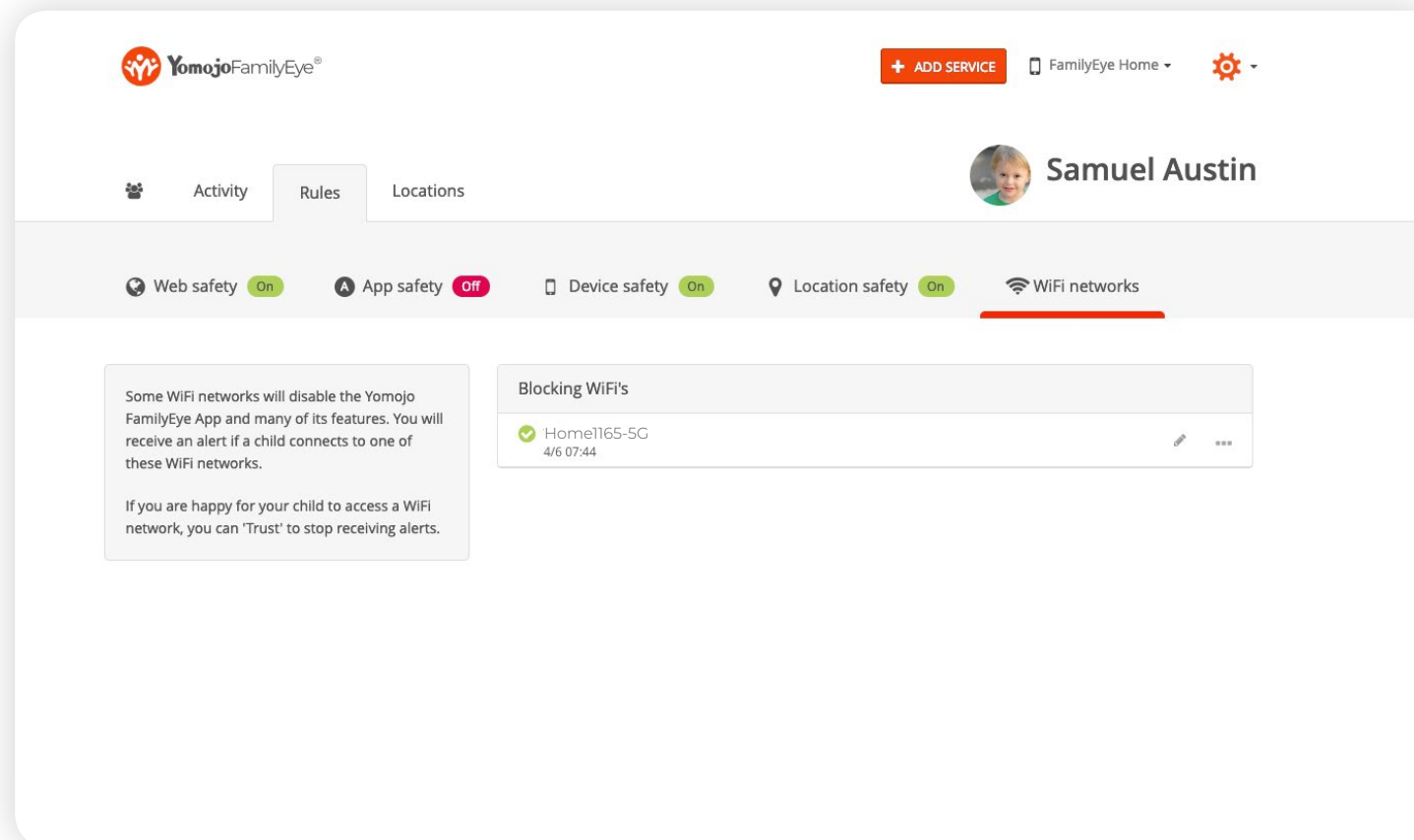
### 1.2.6 Customise Wifi Blocking of your Children's Profiles

Occasionally WiFi networks will be running security which will interfere with our app. When this occurs the child can report that their device is being blocked by the WiFi network they are using. The parent then will have the option to allow that WiFi zone as a safe zone, in which case web safety and app safety will be disabled while the user is connected to that WiFi. This service is especially helpful in schools which are often running their own web filtering service.



#### How to activate wifi networks:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select the WiFi networks tab
6. Look for the WiFi connection that you wish to allow and click on Trust





## User Guidelines

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### 1.3 Download & Install the Yomojo FamilyEye app on Android devices

Before installing the app on the device you want to protect, make sure that your Yomojo FamilyEye account has been created and rules have been set up. You may also want to check if your Android device is using Android 4.4 (Kitkat) and above.

**To download the app on your Android device simply do the following:**

- 1 Go to the Google Play Store
- 2 Search for "Yomojo FamilyEye", or click [here](#)
- 3 Tap on the Install button and wait for the download and installation to finish.
- 4 Open the app and login using your Yomojo username and password.





## User Guidelines

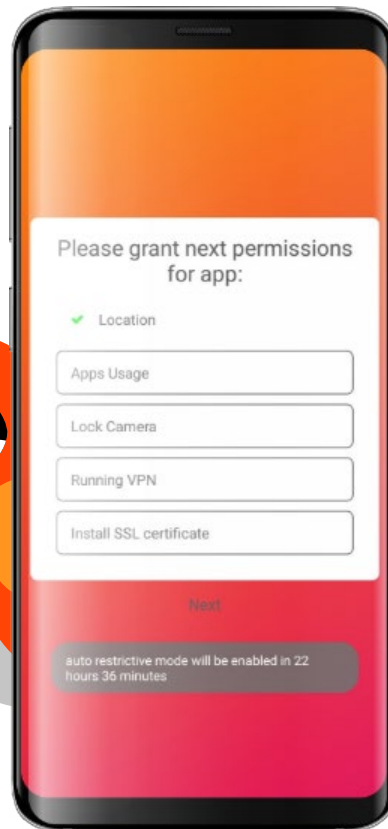
### 1.4.1 Grant some Permissions for the app

Hey,  
let's start here

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#### Permissions

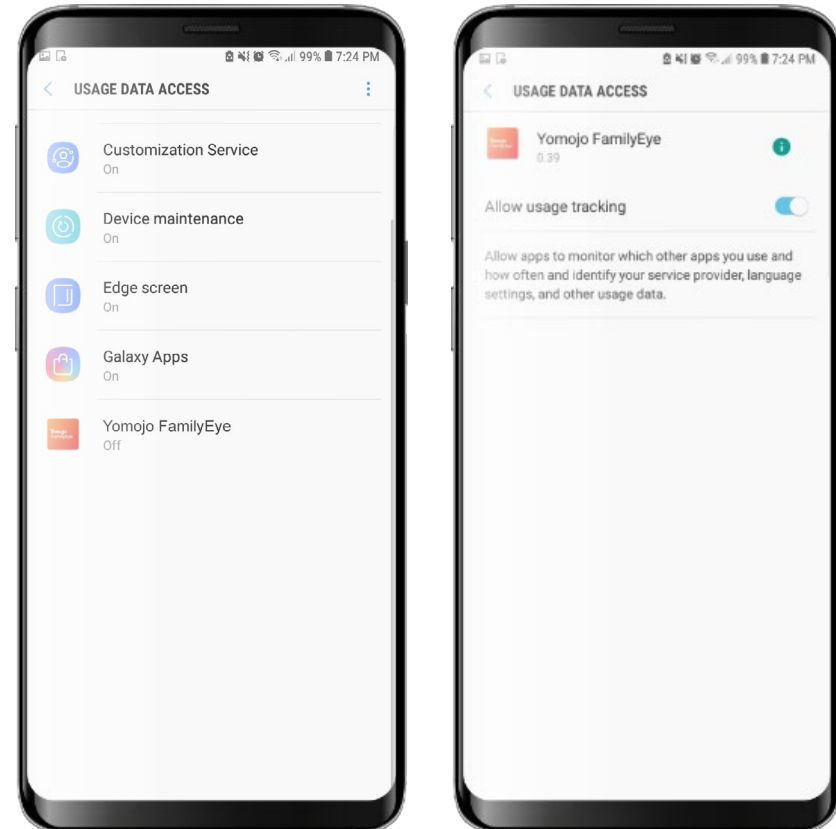
The Yomojo FamilyEye app will ask you to grant some permissions for the app. Tap on **each box** to set them up.



6

#### App Usage

Under Usage Data Access, tap on Yomojo FamilyEye and toggle the Allow usage tracking switch. Tap on the **Back key**.







## User Guidelines

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### Lock Camera

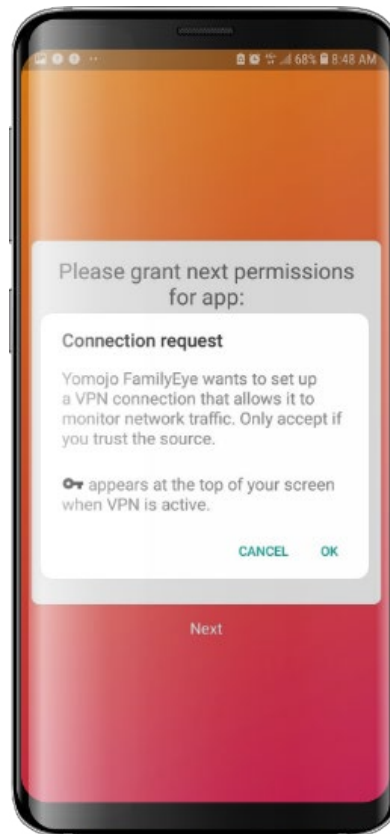
Under Device Administrator, you will be asked to allow Yomojo FamilyEye to disable the camera. Tap on **Activate**.



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### Running VPN

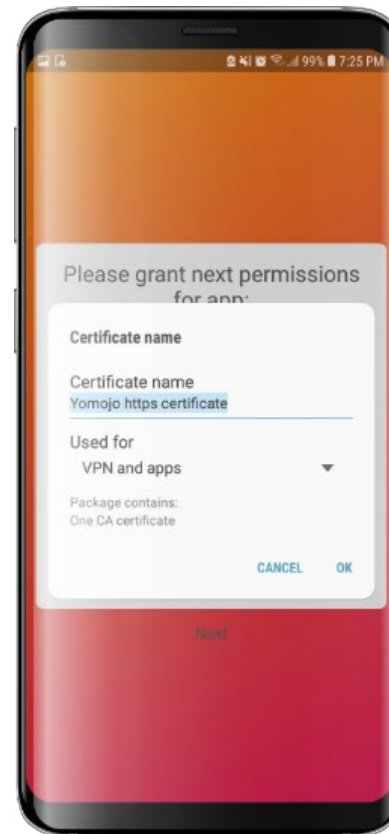
A pop-up window that says "Connection Request" will appear. Tap on **OK**.



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### Install SSL Certificate

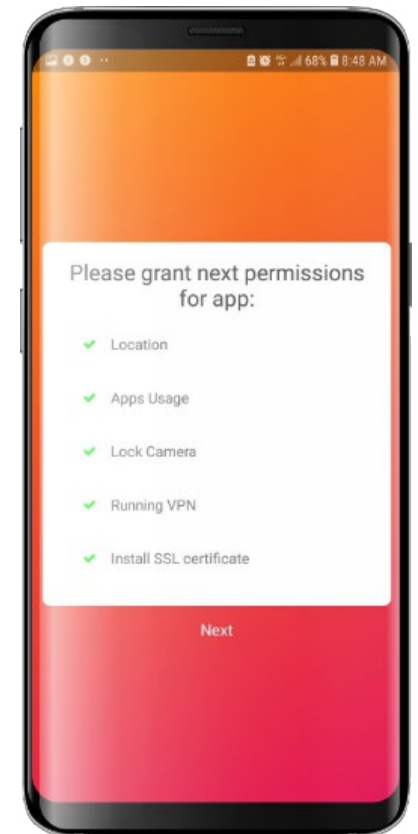
An indicator will appear while the installation is being completed.



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### Granted All Permissions

Once all permission has been granted, all items on the list will be ticked and the Next option will be available. Tap **Next**.



We're almost  
done,  
a few more  
steps to go.





# The App: Setting up Kids Profiles



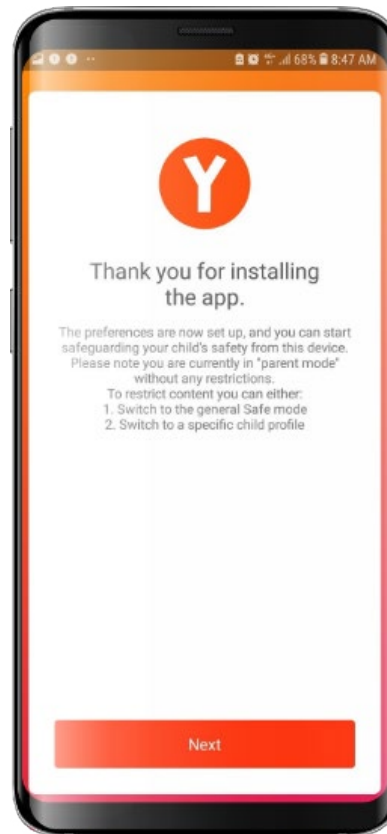
## User Guidelines

## 2.0 Activating Kid's Profiles on the App



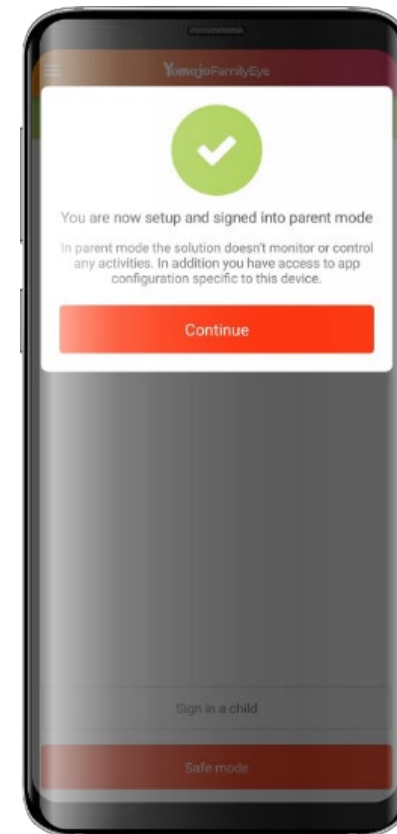
11

The thank you screen will appear where you can click **Next**.



12

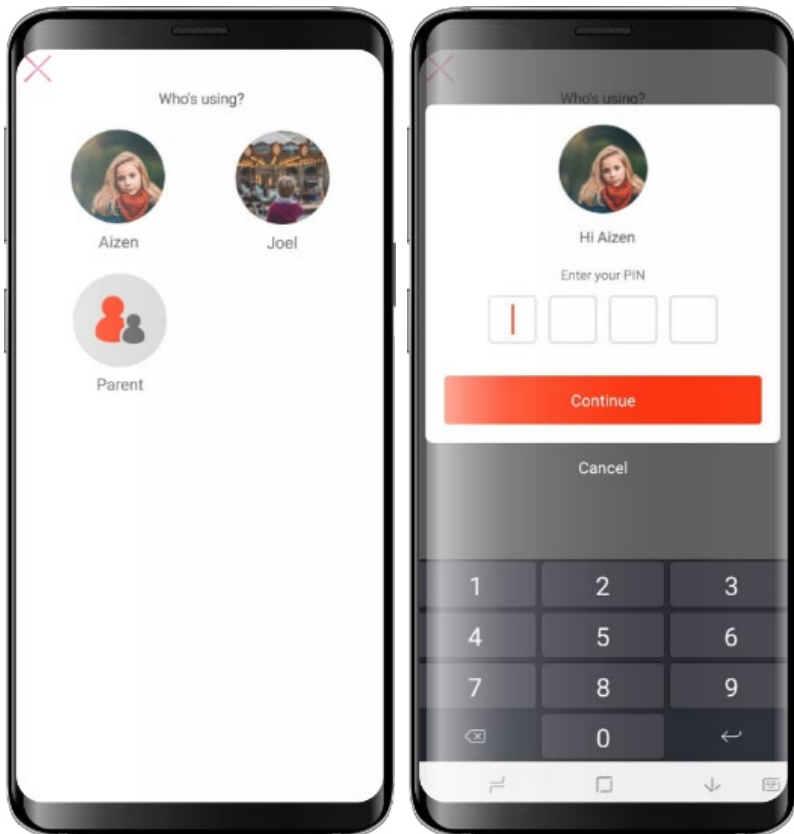
By default, you will be signed into parent mode where no restriction is applied. Tap on **Continue** and tap on the **Sign in a child** button to apply your child's settings.



## User Guidelines

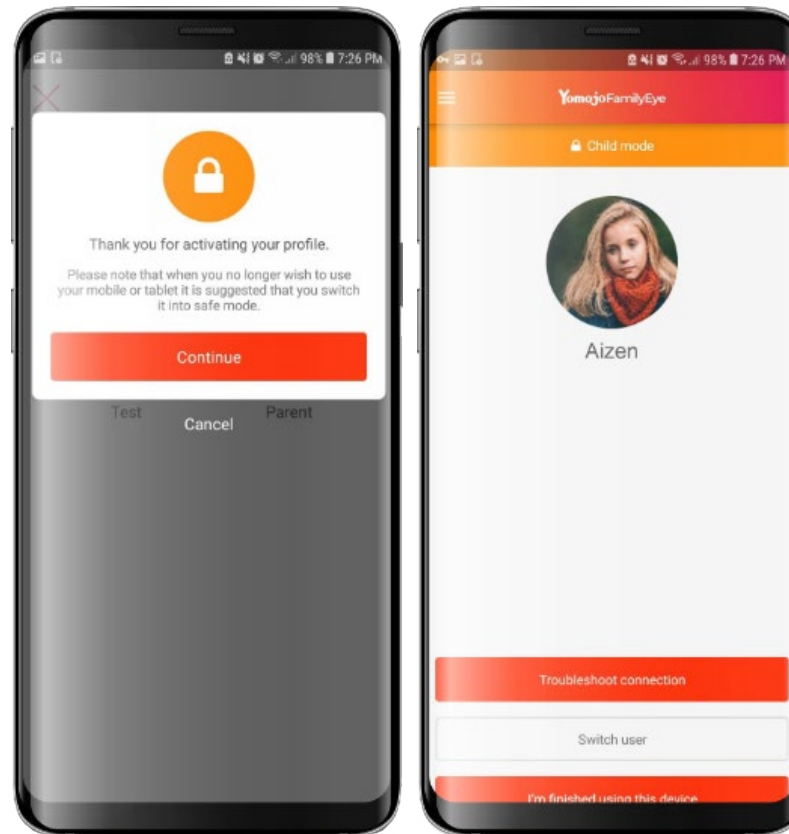
13

Select the **child** who will be using the device. His or her setting will be applied on the device after logging in. You will also be asked to enter the PIN assigned to this child to activate his or her profile.



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Once you enter the correct PIN, a thank you message will pop up and your child will now be signed in.



## We are now Done!

Your child is now protected, anytime, anywhere. To check website usage, location or adjust settings - log into your Yomojo Dashboard from a browser.





**Yomojo**FamilyEye®

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